



Program length: 6 hours

Audience: This program is designed for managers or change champions who need to ensure that employees embrace changes that are critical to the continued success of the business. The program also is designed for employees who must deal with organizational changes that impact their job.

What you will learn:

- How to manage individual and organizational changes to maximize employee performance and business results
- How to understand human reactions to change
- How to help you and your employees regain a sense of control
- How to champion a proactive approach to change management in your organization

Module 1: Understanding change

- Describing change
- Human reactions to change
- Viewing change as a loss of control
- Responses to negative and positive change

Module 2: Dealing with change

- Dealing with change activity
- 5 steps to personal change management
- Organizational change drivers
- When people support and resist change
- Organizational culture and its impact on change

Module 3: Leading change

- 3 stages of organizational change
- Leading your organization through each stage of change
- Creating a change management strategy for your organization